

SUBJECT LINE: WITS CUSTOMERS ONLY - National Capital Region

Due to the upcoming transition of remaining customers from WITS2001 to WITS 3, the Verizon Service@once platforms will not be available for individual customer use from December 7, 2009 through January 10, 2010. Should you have a requirement to place a service order, please contact the Verizon Customer Service Center at 800-381-3444. There will be no charge for processing the service order.